

SENSE COMBI ELITE Quick-Start Tip Sheet

This page to be used in conjuction with Tylo Full Manual included

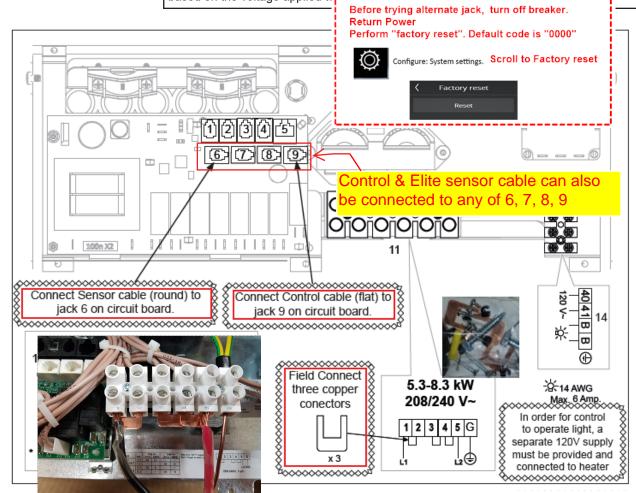




CONNECTION/WIRING DIAGRAM

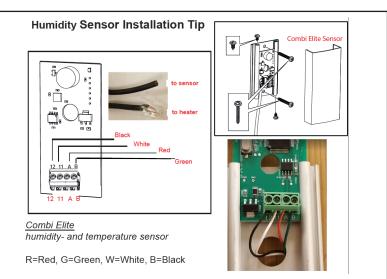
TAB	208 V 1 Phase			240 V 1 Phase		
Model	Amperage Amps	Output kW	Wire Size AWG	Amperage Amps	Output kW	Wire Size AWG
Sense Combi-U 7	26	5.3	10	30	7.0	8
Sense Combi-U 8	30	6.3	8	35	8.3	8

Note: Heating elements do not change for voltage changes. The heater output will change based on the voltage applied to



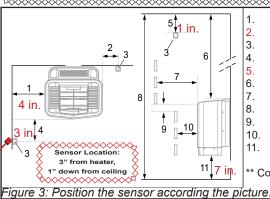


- 1. N/A
- 2. External Switch (Optional) (jack # 2)
- 3. Door jumper pre-installed (jack # 3)
- 4. N/A
- 5. N/A
- 6. Sensor (combination hymidity and temporature, jac) Elite sensor must be close to
- 7. N/A ceiling within a 3" of heater edge.
- 8. N/# Mount sensor vertically
- 9. Elite Control
- 10. Heater
- 11. Terminal for connection of electrical cable
- 12. Control panel (jack # 9)
- 13. Sensor Combi Elite (jack # 6)
- 14. Light/terminal for connection of light
- 15. Door Switch is not required for N. America
- 16. External On/Off Switch (option)

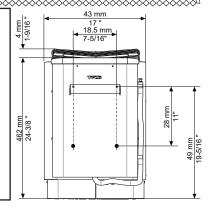


Note: If using outdoors, you may require a WiFi range extender to obtain signal.

- CAUTION: Heater junction box can be a tight fit. Make sure no bare wires come in to contact with circuit board, on/off switch or any other heater components. Extra care should be taken when closing junction box cover to ensure wires are not being pushed out of position.
 Some prefer or are required to make a weather-proof connection. If so, you may use Liquid tight conduit for the wire exposed
 - within the sauna. For more flexibility, you can install weather proof junction box inside sauna below heater and use flexible SOOW wire to connect to heater



- Minimum distance from side wall: 4" (100 mm)
- Sensor position alt 1: 3" (75 mm) from heater
- Sensor
- Sensor position alt 2: 3" (75 mm) from heater front 4.
- Sensor position: 1" (25 mm) from ceiling
- Minimum distance from ceiling: 44" (1100 mm)
- 7. Minimum distance from heater guard: 4" (100 mm)
- 8. Minimum ceiling height: 75" (1900 mm)
- Minimum distance: 1" (25 mm)
- 10. Minimum distance from heater guard: 2" (50 mm)
- Distance from floor: 7" (175 mm)
- ** Combi Elite Control distance to heater is max 75 feet





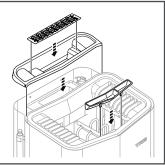
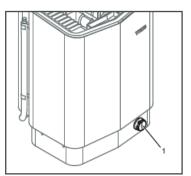


Figure 14: Fitting the cover for the water reservoir, herb grille and fragrance holder/air humidifier



Main Power Switch: On/Off Knob comes packed inside rock tray. Field install. Turn knob to turn on heater.

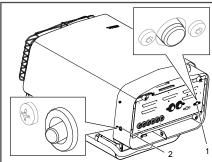


Fig. 9: Resetting the temperature cut-out

- 1. Temperature cut-out water reservoir
- Temperature cut-out sauna heater



Elite Control Location

The control panel can be installed inside or outside of the sauna room. (Outside is Typical)

Elite Control Installation Instructions

The control panel can be installed inside or outside the sauna room. If the control is installed inside the room, install no higher than 3' (90 cm) above the floor. No closer than 12" (30 cm) to heater.

Installation without Mounting Bracket

Cut a 1-3/16" (3 cm) hole through the wall big enough for the control panel connector.

Attach the double-sided adhesive to the control panel. Before applying the control to the wall, connect it to the heater and electrically test everything first. Clean the surface where the control will be applied to remove all dust. Remove the protective backing from the adhesive. Silicone sealant can be applied in the groove on the back of the panel as an extra seal. Connect the control wire, push the excess wire through the hole in the wall and press the control panel firmly to the wall.

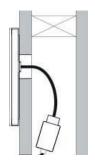
Installation with Bracket

Use the mounting bracket as a template to mark screws holes on the wall. Tighten the screws a little until the bracket is nearly secured.

Remove the bracket from the wall. Use adhesive to mount the control to the bracket. Remember to position the switch according to the picture.

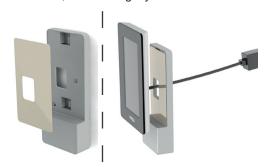
Installation without Bracket

Control stuck directly to the wall. Control cable in the stud cavity.



Installation with Bracket

Generally only used when control wire is surface mounted; i.e. solid log style outdoor sauna.



To prevent build up of lime-scale and higher salt/mineral levels, empty the reservoir after each use. If this is not done and water is added each time you take a sauna, foam build-up could occur which can cause the level sensor to detect a higher water level than usual. There is a risk the heating element may break.

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Error message

If an error should occur on the heater or other equipment (control panel, temperature sensor etc.) an error message will be shown using LED indicators. The indicator LEDs will flash whilst one LED on the 1-10 scale is continuously lit or flashes. If it lights continuously, it refers to error message 1-10 and if it flashes, it refers to error messages 11-20.

Error messages (– indicates not relevant to this application):

- 1. Temperature sensor not connected or faulty
- 2.
- Heater circuit board overheated
- 4. The level electrodes in the tank are short-circuited (Combi)
- 5.
- 6. Contact between heater and control panel lost
- 7. Contact with temperature/humidity sensor lost
- 8. -
- 9. Communication with timer lost
- 10. Current to timer disrupted
- 11.
- 12. The level electrodes are not working. Mid. failure. (Combi)
- 13. Humidity sensor faulty
- 14. Temp. sensor faulty
- 15. Communication problem with heater
- 16. Temperature cut-out activated and must be reset
- 17. -
- 18. -
- 19. Door has been open for more than 5 minutes when the sauna is on.
- 20. Door has been opened. Check sauna.

For certain errors, disconnecting current to the heater for a brief period and then reconnecting can be tried. This mostly concerns problems that have occurred with communication between units connected.

In the event of error number 3, the heater will be automatically switched off. When the temperature has dropped approx. 20°C, the sauna heater can be restarted. Always investigate why the heater overheated. It can be the result of insufficient ventilation or that the heater needs crumbled stone removed.

Contact your dealer for other errors or if an error cannot be corrected according to the above. Check the heater's type plate and note the type, serial number, year of manufacture and make a note of any error code on the control panel before contacting Tylö Customer Support.

Information!

Contact the dealer during the guarantee period in the event of faults.

See the instructions for the control panel for details of faults not covered in this user guide.

Table 1: Troubleshooting the sauna heater

Symptom	Possible cause	Remedy		
First time use. Heater does not operate	 Breaker off U-shape copper connectors not installed. Sensor or control cable plugged into wrong jack 	 Turn on Breaker Have electrician confirm proper installation (fig.19). Have electrician confirm proper installation (fig.19). 		
Heater is on but does not create steam.	 Water level incorrect. Below minimum water level for safety sensor? Humidity settings not programmed as intended Water reservoir temperature cut-out activated? Heater element in reservoir faulty? If the sauna structure has deficient ventilation in conjunction with dry sauna and high sauna temperature (operating with no water in reservoir), the temperature cut-out can activate because of higher radiating temperature in the heater. 	 Fill up reservoir. Confirm control setting-review control manual. Reset temperature cut-out. For more information, see the section on temperature cut-out on figure 9 page 15 in full manual. If the steam function does not work after reset, there is a risk of the reservoir being damaged. An authorized electrician is required to find the fault. Check for possible deficient ventilation. 		
Heater element in heater stone compartment does not warm up.	 Temperature settings not programmed as intended Water reservoir in operation? Only two of the three heater elements in the stone compartment can operate at the same time as the tank, otherwise excessive current is drawn from the electricity supply. This is not a fault outside normal operation. Some of the heater fuses on the main switchboard can have tripped out? Resistor coil in the heater element faulty? Internal heater PCB fault? 	 Confirm control setting-review control manual. See the instructions supplied with the control panel. Check and replace/reset the fuses in the main switch-board. An authorised electrician is required to find the fault. An authorised electrician is required to find the fault. 		
Lights in the sauna do not come on when switched on at the control panel.	 Light was not connected to the heter. (Requires a separate 120 volt supply to heater) Internal heater PCB fault? 	Verify with authorized electrician who performed installation of heater/lighting. An authorized electrician is required to find the fault.		
Heater does not work, control panel does not light up.	 The main power switch is off? Circuit breaker tripped on main electical panel. Loose contact in cabling between heater and control panel? Modular jack is not properly installed at heater PCB circuit board. The specific 12VDC output on one of the PCB's RS485 modular jack to the control panel is faulty due to short-circuit? Transformer on PCB in heater faulty? Control panel faulty? 	 Turn heater main power switch. Check and replace/reset the fuses in the main switchboard. Switch off heater main power switch and connect each/paired cable to the control panel. Switch on heater main power switch again. If this does not help, an authorized electrician is required to find the fault. Requires an authorized electrician to find the fault, faulty 12VDC output is indicated by LED out next to the RS485 output. Note: if the fault is in the RJ10 cable to the control panel, do not click into a working vacant RS485 outlet to avoid causing a fault in that outlet. RJ10 cable must be replaced/contacts fitted in the event of a fault. 		
The fuses or circuit breaker in the building breaker panel trips as soon as the heater is turned on.	 There is a short-circuit at the heater GND. Can be due to a faulty heater element? Lighting connected to and controlled via the heater faulty? The heater has not been used for a long period, causing an insulation fault in the heater element? Heater has had too much water poured on it? Other internal heater fault? GFCI breaker tripped 	 5. An authorized electrician is required to find the fault. 6. An authorized electrician is required to find the fault. 1,2,3,4,5. Do not use the heater, switch off at main heater main switchboard trip and disconnect heater fuses on the main switchboard. An authorized electrician is required to find the fault. 6. Saunas should not have GFCI breaker. Have electricate replace with standard breaker 		
Water reservoir temperature cut-out activated	 Dry boiling, incorrect minimum water level. Foam in the water reservoir. 	 Drain and clean water reservoir. Clean level electrodes. 		
Heater does not work, control panel does not light up Heater works but do not reach set tempe- rature.	 Temperature cut-out activated. Change, rearrange stones, clean compartment. Possible deficient ventilation. Incorrect placement of sensor. Incorrect ventilation. Incorrect heater. 	 Reset High limit switch.(See page 5 in full manual) Possible deficient ventilation. Improper ventilation carcause high limit to trip.(See page 5 in full manual) Confirm sensor is placed as per instructions.(fig.3) Check ventilation. Check that heaters size is according to recommendation for the sauna volume. 		